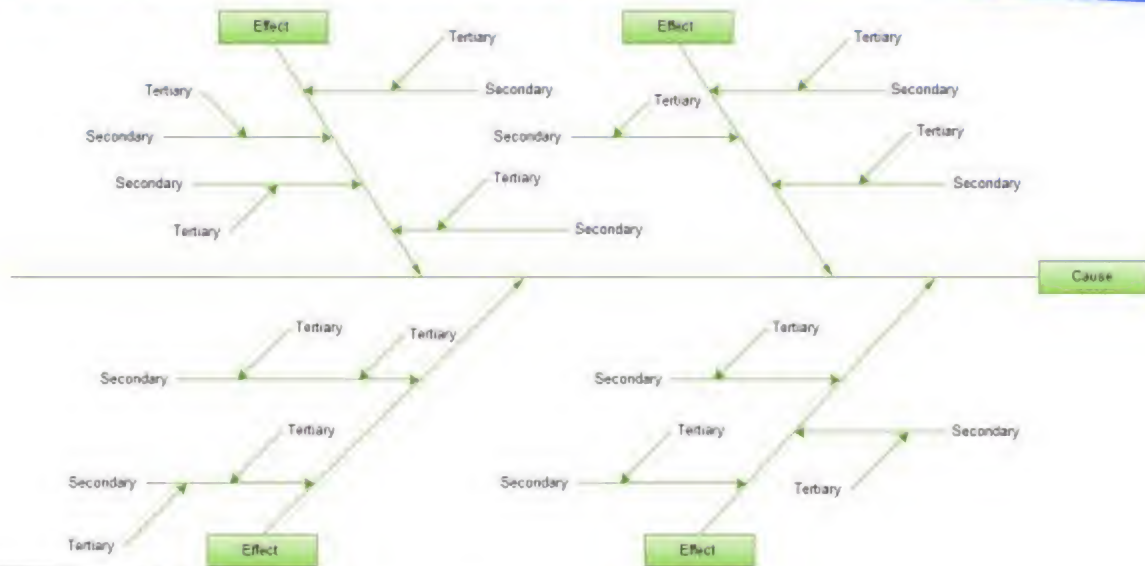


Cause-Effect (Fishbone) Diagram



Defect : Calculation of 2 numbers was not correct

